

<b>Paper Category:</b>	Health Services
<b>Paper Title:</b> (Arial Font; 14 Pt Size)	<b>Ensuring appropriate geriatric screening and subsequent referral to the National University Cancer Institute Singapore (NCIS) Geri-Onco GOLDEN programme</b>
<b>Abstract Body:</b> (Arial Font; 12Pt Size)	<ul style="list-style-type: none"> <li>• Background</li> <li>• Objectives</li> <li>• Method</li> <li>• Results</li> <li>• Discussions and Conclusions</li> </ul>

(Maximum word limit - 300 words)

#### Background

All older cancer patients should undergo comprehensive geriatric assessment and chemo-toxicity risk assessment. Since 2019, National University Cancer Institute Singapore (NCIS) has developed a multidisciplinary team for the comprehensive care of elderly cancer patients called Geriatric Oncology Longitudinal End to eNd program (GOLDEN). We also aim to facilitate the primary oncologist in their decision making and serve as a navigation guide for caregivers.

#### Objectives

We conducted a service improvement project (SIP) to improve the percentage of older patients referred to the GOLDEN service.

#### Methods

The GOLDEN team conducted the SIP in National University Hospital. We evaluated our service transaction, identified perception points with staff and patients and evaluated new ideas to improve the service. Three ideas were generated and categorised as 'quick wins': (1) increase cut-off age to 75 years for Geriatric 8 (G8) screening, (2) add "GOLDEN" in our documentation to improve discoverability in electronic medical records, and (3) use "GOLDEN" badges to identify team members. Three ideas were longer term action plans: (1) scripts for staff at various perception points, (2) physical "GOLDEN" token for eligible patients to hand to their primary doctors to remind them to consider referral for GO assessment, and (3) improve visual format of G8 memo and result of GO assessment. Data was collected and analysed pre- (July to September 2022) and post-interventions (December 2022 to February 2023).

#### Results

We report a 32.9% increase in patients who underwent G8 screening and a 16% increase in referrals to the GOLDEN programme. There is also a 17.3% reduction of potentially inappropriate referrals. We have positive feedback from 60% of respondents who were satisfied with the change in the report format.

#### Discussion and conclusion

The SIP was effective in improving the GOLDEN service. Further long term evaluation is required to ensure that the improvement seen is sustained.

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